



## INFORMATION SECURITY POLICY OF SYSTEMIC R.M. S.A.

The Management of **SYSTEMIC R.M. S.A.** aims and commits to:

- To **meet the needs of its customers** in every transaction with the company.
- The **security and protection of information** concerning all interested parties of the business.
- The **continuous improvement of the quality** of services / products provided to its customers, in order to meet their needs to the maximum possible extent.
- The **provision of all necessary resources** for the **implementation and continuous improvement** of the Information Security System.
- The **proper operation of the company** following faithfully and without deviation everything that is mentioned in the current legislation and is related to its activity as well as to information security.

**The information security policy**, as well as **the information security objectives** are defined and are **fully compatible with the framework and strategic direction of the Company**. The objectives have been set and maintained as part of the internal control procedures, monitoring and review of systems with the ultimate goal of increasing customer satisfaction. The increase of sales at all levels of the business while maintaining or Increase of staff interact and cooperate with high customer satisfaction, zero complaints and system non-conformities

In the above context, **SYSTEMIC R.M. S.A.** Aims:

- the development and institutionalization of simple and flexible operating procedures.
- standardization of working methods.
- ensuring the stability of the security of the services offered.
- the development of mechanisms for early prevention, problem detection and information security.
- the improvement and modernization of the company's organizational structures.
- increase customer satisfaction.

It is the belief of **SYSTEMIC R.M. S.A.** that the implementation of the Information Security System in accordance with ISO 27001:2022 will greatly contribute to the implementation of the company's objectives.

We strongly believe that the quality and security of information is achieved by the perfect organization of the company as well as by the analysis, recording, institutionalization, and implementation of clear operating procedures and specific policies which are faithfully followed by all, until the desired final result is produced.

We declare that in the company:

1. Safety is the guiding principle of all its activities.
2. Information security is fully consistent with the company's operating philosophy.
3. The final judges of the quality of services / products are the customers.

FROM MANAGEMENT